



Dedicated Service in Partnership with our Community

**TO: ALL ALARM INSTALLATION AND MONITORING COMPANIES PROVIDING
SERVICES IN UNINCORPORATED WASHOE COUNTY, NEVADA**

The Washoe County Sheriff's Office wants to drastically reduce false alarms within unincorporated Washoe County. On September 22, 2009 the Washoe County Commissioners approved a revised alarm ordinance, Chapter 54 of the Washoe County Code. Washoe County subsequently entered into an agreement with ATB Services, with expertise in the area of false alarm reduction, to administer Washoe County's Alarm Ordinance on our behalf.

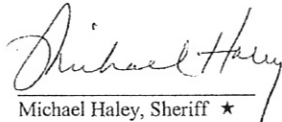
I am contacting you because I need your help in reducing false alarms within our community. I also would like you to cooperate with the Washoe County's Sheriff's Office and ATB Services to ensure that all alarm users within unincorporated Washoe County properly register their alarms. We also need your assistance with "problem" alarm owners who have excessive false alarms, by improving their alarm system or providing training to the alarm owners as to how they should properly use their system.

Please provide ATB Services with a list of all existing alarm owners and their respective addresses you serve in unincorporated Washoe County **within 30 days** upon ATB's request. ATB Services will be contacting you in conjunction with this letter to provide specific instructions on how to make this process as easy as possible for all involved.

I appreciate the alarm industry working with the Washoe County Sheriff's Office and ATB Services to significantly reduce false alarms. With all of us working together, I hope that we can achieve a 40-50% reduction in false alarms within the next two years.

Thank you in advance for your cooperation.

Sincerely,


Michael Haley, Sheriff ★